


Is being a patient and family advisor right for you?

You may be a great fit if you:

- Can speak up with constructive suggestions
- Are comfortable sharing personal experiences to help others
- Reflect on both positive and negative care moments
- Listen respectfully and work well with diverse perspectives
- Stay positive and solution-focused in discussions
- Can keep information shared in meetings confidential



 **Cody Regional Health
Planetree Patient Experience**
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 **CRH Planetree Coordinator**
307.578.2567

 **CodyRegionalHealth.org**



Patient & Family Partnership Council



CRH is an equal opportunity employer, and provider.

West Park Hospital District complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (307) 527-7501.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (TTY: 1-866-895-7374). (307) 527-7501.

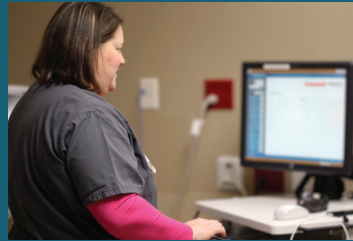
注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (TTY:1-866-895-7374). (307) 527-7501.

What is a patient and family advisor?

A patient and family advisor is someone who:

- Wants to improve the quality of care for all patients and families
- Shares feedback based on personal experience as a patient or family member
- Helps plan and shape improvements in care delivery
- Volunteers typically 1-4 hours per month
- Partners with staff on short- or long-term projects

Advisors give a voice to patients and families, working with doctors, nurses, and leaders to improve care at Cody Regional Health.



Why Become an Advisor?

If you've ever thought, "This could have been better," or have ideas to improve care for others, this is your chance to make a difference. Your insight helps us improve safety, communication, and compassion across our organization.

Who Can Be an Advisor?

Anyone who has received care—or whose family has—at Cody Regional Health within the past 5 years is welcome to apply. No special qualifications are required. We'll provide the support and training you need.

What Do Advisors Do?

Patient and Family Advisors may:

- Share personal stories to help staff understand the patient perspective
- Join group discussions to provide ideas for care improvements
- Review materials like patient handouts or discharge instructions
- Support short-term projects (e.g., planning a family resource room)
- Serve on advisory councils with hospital staff to guide improvements

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